



APPENDIX

APPENDIX

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Fairfax County IT Standards

| | |
|-----------------------------------|---|
| OPERATING SYSTEM: | |
| Desktop, Laptop | Windows 2000 Professional |
| DESKTOP APPLICATIONS: | |
| Word Processor | Microsoft Word XP |
| Spreadsheet | Microsoft Excel XP |
| Presentation | Microsoft PowerPoint XP |
| Database | Microsoft Access XP |
| E-Mail Client | Microsoft Outlook 2002 / Outlook Web Access (latest release) |
| Project Management | Microsoft Project 2002 |
| Graphics | Visio 2002 |
| SPECIALTY APPLICATIONS: | |
| Web Browser | Microsoft Internet Explorer (latest release) |
| Antivirus | Norton AntiVirus (latest release) for Workstations and Servers |
| Mainframe 3270 Emulation Software | IBM PC2370 (Other products under evaluation) |
| GIS | Arc/Info 8.2 ArcView 3.2 ArcView 8.2 ERDAS 8.6 Map Objects 2.1 Map Objects Internet Map Server 2.0 Arc Internet Map Server 4.1 ArcSDE 8.1.2 |
| SERVERS: | |
| Operating System | Microsoft Windows 2000 Microsoft Windows 2000 Advanced Server (clustering or servers with 4 processors or more) AIX (latest release) Solaris (latest release) OS/390 2.10 (migrating to z/OS 1.4) |
| Thin Client Access | Citrix MetaFrame XPe |
| Hardware | Intel (Windows) IBM p-Series (UNIX) SUN (UNIX) IBM S390 (Mainframe) |
| Backup | Tivoli Storage Manager 5.1 OS/390 DFSMS |
| Storage | SAN (Hitachi) |
| E-Mail | Microsoft Exchange Server 2000 Enterprise Edition Lsoft ListServ |
| Web Application Servers | Microsoft Internet Information Server (latest release) Web.PB (for legacy client/server applications) .NET FRAMEWORK (latest release) Active Server Pages /ASP.NET (latest release) |
| Database | Oracle 8 or higher DB2 Release 6 Microsoft SQL Server 2000 (more than 5 users) Access XP (less than 5 users) |
| Communications Protocol | TCP/IP |

CHART A: PLATFORM ARCHITECTURE STANDARDS: END USER HARDWARE

| COMPONENT | DESKTOPS | DESKTOPS/ HIGH END USERS | LAPTOPS | LAPTOPS/ HIGH END USERS | HAND HELDS |
|--|---|---|---|---|---------------------------------|
| CPU | Pentium IV 2.0GHz | Pentium IV 3.0 GHz, | Pentium IV 1.6 GHz | Pentium IV 2.0 GHz | N/A |
| DISK CONFIGURATION | 40GB Hard Drive, 3.5 Floppy, 48X CD-ROM | 80GB SCSI, 10,000 RPM Hard Drive, 3.5 Floppy, 48X CD-ROM | 40GB Hard Drive, 3.5 Floppy, 48X CD-ROM | 40-80GB Hard Drive, 3.5 Floppy, 48X CD-ROM | N/A |
| RAM | 256MB DIMMS, expandable | 512MB to 1GHz MB expandable | 512MB | 1GHz | 16MB |
| MONITOR | 17" SVGA, High Res., Flat | 17" SVGA, High Res. Flat. If necessary - 21" SVGA, High Res., Diamond Fire GL 1 | Active/Passive Matrix (dependent on laptop resident applications) | Active/Passive Matrix (dependent on laptop resident applications) | Active Matrix, TFT Color Screen |
| INTERFACE CARD(S) | Ethernet 10/100 Base- T | Ethernet 10/100 Base- T | Xircom Combo (modem & ethernet) PC card | Xircom Combo (modem & ethernet) PC card | N/A |
| OPERATING SYSTEM | Windows 2000 Pro | Windows 2000 Pro | Windows 2000 Pro | Windows 2000 Pro | Easy Sync; Palm OS Software |
| MAINTENANCE | 3 Year on-site, next business day | 3 Year on-site, next business day | 3 Year on-site, next business day | 3 Year on-site, next business day | N/A |
| ADDITIONAL HARDWARE REQUIREMENTS | Sound Card, 2 USB ports UL Approved Surge Protector (new) | Sound Card, 2 USB Ports UL Approved Surge Protector (new) Additional Slots to support hard drive and RAM expansion | UL Approved Surge Protector (new) Back-up Battery (in addition to default) Docking Station (if used as desktop) Security Lock | UL Approved Surge Protector (new) Back-up Battery (in addition to default) Docking Station (if used as desktop) Security Lock | Power Charger |
| MF 3270 EMULATION | IBM PC 3270 Version 4.0 / 5.5 | IBM PC 3270 Version 4.0 / 5.5 Hummingbird | IBM PC 3270 Version 4.0 / 5.5 | IBM PC 3270 Version 4.0 / 5.5 Hummingbird | N/A |
| THIRD PARTY SOFTWARE | Symantec Anti Virus, Enterprise Edition Microsoft Internet Explorer (latest release) MS Office Suite XP MS Outlook MS SMS Client | Symantec Anti Virus, Enterprise Edition Microsoft Internet Explorer (latest release) MS Office Suite XP MS Outlook MS SMS Client | Symantec Anti Virus, Enterprise Edition Microsoft Internet Explorer (latest release) MS Office Suite XP MS Outlook MS SMS Client | Symantec Anti Virus, Enterprise Edition Microsoft Internet Explorer (latest release) MS Office Suite XP MS Outlook MS SMS Client | N/A |
| PRE-INSTALL OPTIONS | All components (hardware) installed | All components (hardware) installed | All components (hardware) installed | All components (hardware) installed | N/A |
| PREFERRED MANUFACTURER | Dell | Dell | Dell | Dell | Blackberry; Palm |
| OPTIONAL (AS REQUIRED FOR BUSINESS NEEDS) | CD-RW Zip Drive (if stand-alone or frequent off-site usage/storage of files) DVD Speakers/Head Phones Additional memory/ hard drive | CD-RW Zip Drive (if stand-alone or frequent off-site usage/storage of files) DVD Speakers/Head Phones Additional memory/ hard drive | CD-RW Zip Drive (if stand-alone or frequent off-site usage/storage of files) DVD Speakers/Head Phones Additional memory/ hard drive Carry Case | CD-RW Zip Drive (if stand-alone or frequent off-site usage/storage of files) DVD Speakers/Head Phones Additional memory/ hard drive Carry Case | Carry Case |

CHART B: PLATFORM ARCHITECTURE STANDARDS: FILE/PRINT/WEB/GIS SERVICES

| COMPONENT | FILE/PRINT SERVERS (INTEL) | WEB SERVERS (INTEL) | GIS SERVERS (INTEL) |
|---|--|--|--|
| TYPE | INTEL | INTEL | INTEL |
| POWER | Redundant, UPS required if not EOC resident | Redundant, UPS required if not EOC resident | Redundant, UPS required if not EOC resident |
| FAULT TOLERANCE / DISK CONFIGURATION | Operating System Drives - Raid 1 (Mirrored) Database/Application Drives Raid 5 (utilizing SAN if EOC resident) | Operating System Drives - Raid 1 (Mirrored) Database/Application Drives Raid 5 (utilizing SAN if EOC resident) | Operating System Drives - Raid 1 (Mirrored) Database/Application Drives Raid 5 (utilizing SAN if EOC resident) |
| CPU | Dual 2.0 MHz | Dual 2.0 MHz | Dual 2.8 MHz |
| NETWORK INTERFACE CARDS | Dual Ethernet 1000 Base-T | Dual Ethernet 1000 Base-T | Dual Ethernet 1000 Base-T |
| OPERATION SYSTEM(S) | Windows 2000 Server Windows 2000 Advanced Server (Clustering) | Windows 2000 Server Windows 2000 Advanced Server (Clustering) | Windows 2000 Server Windows 2000 Advanced Server (Clustering) |
| MONITOR | 17" SVGA Color, if non-EOC site Not required if EOC resident | 17" SVGA Color, if non-EOC site Not required if EOC resident | 17" SVGA Color, if non-EOC site Not required if EOC resident |
| RAM | 4.0 GB Minimum Cache 256MB | 4.0 GB Minimum Cache - Database/ Application specific | 8.0 GB Minimum Cache - Database/ Application specific |
| FILE SYSTEMS | NTFS | NTFS | NTFS |
| THIRD PARTY SOFTWARE REQUIREMENTS | Symantec Antivirus, Enterprise Edition MS SMS Client | Symantec Antivirus, Enterprise Edition MS SMS Client Internet Information Server (latest edition) | Symantec Antivirus, Enterprise Edition MS SMS Client |
| PREFERRED MANUFACTURER | Dell | Dell | Dell |
| MAINTENANCE | 1 Year, 24/7, 4 hour on-site, parts & labor included | 3 Year, 24/7, 4 hour on-site, parts & labor included | 3 Year, 24/7, 4 hour on-site, parts & labor included |
| ADDITIONAL HARDWARE | Raid Controller Rack mountable rails if EOC resident Minimum 3 Open Slots to facilitate system expansion HBAs (if connected to SAN) | Raid Controller Rack mountable rails if EOC resident Minimum 3 Open Slots to facilitate system expansion HBAs (if connected to SAN) | Raid Controller Rack mountable rails if EOC resident Minimum 3 Open Slots to facilitate system expansion HBAs (if connected to SAN) |
| STORAGE AND BACKUP HARDWARE/SOFTWARE | Tivoli Storage Manager Enterprise Backup Solution Client | Tivoli Storage Manager Enterprise Backup Solution Client | Tivoli Storage Manager Enterprise Backup Solution Client |

CHART C: PLATFORM ARCHITECTURE STANDARDS: DATABASE/APPLICATION SERVERS

| COMPONENT | DATABASE SERVERS (INTEL) | DATABASE SERVERS (UNIX) | APPLICATION SERVERS (INTEL) | APPLICATION SERVERS (UNIX) |
|---|--|--|--|--|
| TYPE | INTEL | UNIX | INTEL | UNIX |
| POWER | Redundant, UPS required if not EOC resident | Redundant, UPS required if not EOC resident | Redundant, UPS required if not EOC resident | Redundant, UPS required if not EOC resident |
| FAULT TOLERANCE / DISK CONFIGURATION | Operating System Drives - Raid 1 (Mirrored) Database/Application Drives - Raid 5 (utilizing SAN if EOC resident) | Operating System Drives - Raid 1 (Mirrored) Database/Application Drives - Raid 5 (utilizing SAN if EOC resident) | Operating System Drives - Raid 1 (Mirrored) Database/Application Drives - Raid 5 (utilizing SAN if EOC resident) | Operating System Drives - Raid 1 (Mirrored) Database/Application Drives - Raid 5 (utilizing SAN if EOC resident) |
| CPU | Quad 2.0 MHz | Quad 1.5 MHz | Dual 2.8 MHz | Dual 1.5 MHz |
| NETWORK INTERFACE CARDS | Dual Ethernet 1000 Base-T | Dual Ethernet 1000 Base-T | Dual Ethernet 1000 Base-T | Dual Ethernet 1000 Base-T |
| OPERATION SYSTEM(S) | Windows 2000 Server Windows 2000 Advanced | AIX (latest release) Solaris (latest release) | Windows 2000 Server Windows 2000 Advanced | AIX (latest release) Solaris (latest release) |
| MONITOR | 17" SVGA Color, if non-EOC site Not required if EOC resident | Serially Connected Monochrome Not required if EOC resident | 17" SVGA Color, if non-EOC site Not required if EOC resident | Serially Connected Monochrome Not required if EOC resident |
| RAM | 8.0 GB Minimum Cache - Database/Application specific | 8.0 GB Minimum Cache - Database/Application specific | 8.0 GB Minimum Cache - Database/Application specific | 8.0 GB Minimum Cache - Database/Application specific |
| FILE SYSTEMS | NTSF | Solaris / AIX | NTSF | Solaris / AIX |
| THIRD PARTY SOFTWARE REQUIREMENTS | Symantec Antivirus, Enterprise Edition MS SMS Client | Symantec Antivirus, Enterprise Edition | Symantec Antivirus, Enterprise Edition MS SMS Client | Symantec Antivirus, Enterprise Edition |
| PREFERRED MANUFACTURER | Dell | IBM/SUN | Dell | IBM/SUN |
| MAINTENANCE | 3 Year, 24/7, 4 hour on-site, parts & labor included | 3 Year, 24/7, 4 hour on-site, parts & labor included | 3 Year, 24/7, 4 hour on-site, parts & labor included | 3 Year, 24/7, 4 hour on-site, parts & labor included |
| ADDITIONAL HARDWARE REQUIREMENTS | Raid Controller Rack mountable rails if EOC resident Minimum 3 Open Slots to facilitate system expansion HBAs (if connected to SAN) | Raid Controller Rack mountable rails if EOC resident Minimum 2 Open Slots to facilitate system expansion HBAs (if connected to SAN) | Raid Controller Rack mountable rails if EOC resident Minimum 3 Open Slots to facilitate system expansion HBAs (if connected to SAN) | Raid Controller Rack mountable rails if EOC resident Minimum 2 Open Slots to facilitate system expansion HBAs (if connected to SAN) |
| STORAGE AND BACKUP | Tivoli Storage Manager Enterprise Backup Solution Client TDP for Oracle or SQL server | Tivoli Storage Manager Enterprise Backup Solution Client | Tivoli Storage Manager Enterprise Backup Solution Client TDP for Oracle or SQL server | Tivoli Storage Manager Enterprise Backup Solution Client |

CHART D: DATABASE & APPLICATION STANDARDS: SERVERS

| COMPONENT | MORE THAN FIVE (5) CONCURRENT USERS | LESS THAN FIVE (5) CONCURRENT USERS | |
|---|---|--|--|
| DATABASE SOFTWARE | Oracle (latest release) Microsoft SQL Server (latest release) | Access XP | |
| CONFIGURATION | WEB Enabled PKI Enabled | | |
| MODE | See DIT Oracle Standards Documentation | | |
| SOFTWARE / DEVELOPMENT TOOLS | ASP.NET, PowerBuilder, Visual Basic.Net, COBOL | Access, PowerBuilder, Visual Basic, COBOL | |
| SCHEDULER | CRON, AT | CA7, AT, CRON | |
| AD HOC REPORT TOOLS | Crystal Reports, SAS, QMF | Crystal Reports | |
| WORKSTATION REQUIREMENTS | Oracle Client Suite, ODBC Drivers | ODBC Drivers | |
| ENTERPRISE SERVERS | MAINFRAME | INTERNET / INTRANET | GIS |
| DATABASE SOFTWARE | DB2, VSAM | Index Server (w PDF filter), ASP.net, ListServ (eMail), Neon Systems Shadow Direct ODBC Client, CA VisualExpress ODBC Client, PowerBuilder Web.PB, Enterprise Monitor 5.0, Web Trends, Windows Load Balancing System | Oracle 8.8.0.5, 8.1.7 |
| SOFTWARE / DEVELOPMENT | COBOL, CICS, TSO, JCL, C++, REXX | Visual Interdeveloper, Homesite 4.0, Visual Basic 6.0, Visual Studio.Net, asp.net, PowerBuilder, Visual Basic.Net | Arc/Info 8.0.2, ArcView 3.2, ArcExplore 3.0, Map Objects 2.0, Map Objects Light 1.0, Map Objects Internet Map Server 2.0, arc Internet Map Server 3.0, ArcSDE 8.0, Visual Basic |
| MIDDLEWARE | web Methods | | |
| SCHEDULER | CA7 | | |
| AD HOC REPORT TOOLS | Crystal Reports, SAS, Easytrive Plus | | |
| WORKSTATION REQUIREMENTS | Mainframe 3270 Emulation Software, TCP/IP Connectivity | Microsoft Internet Explorer (latest release) | Terminal Server Client, Citrix Metaframe, Client/Active X Plugin |

CHART E: DATA COMMUNICATIONS NETWORK ARCHITECTURE STANDARDS

| COMPONENT | MINIMUM STANDARD |
|--------------------|--|
| WIRING | Twisted Pair, CAT 5/5e |
| ROUTER | Cisco |
| SWITCH | Cisco |
| TOPOLOGY | Ethernet |
| PROTOCOL | TCP/IP |
| CIRCUIT TYPE | ATM |
| NETWORK SECURITY | CISCO PIX Firewall |
| NETWORK MANAGEMENT | <p>IBM NetView</p> <p>Cisco Works 2000</p> <p>CA Unicenter</p> |

DATA COMMUNICATIONS STANDARDS

NETWORK INTERFACE CARDS

| Mother Board | Primary NIC | Secondary NIC | Laser Printer NIC |
|---------------------|--------------------|----------------------|--------------------------|
| Ethernet | 3COM | IBM | HP Jet Direct |

The exact make and model is determined by the end-station standard. Secondary NIC is a backup product in case of difficulty with the availability of the Primary NIC or special end-node requirements. All IP-addressable printers

NETWORK PROTOCOLS

| Current | Future |
|----------------|---------------|
| TCP/IP | TCP/IP only |
| SNA (DLSW) | |
| OSPF | |

CABLING STANDARDS

Structured cabling based on the ANSI/TIA/Eia and ISO standards.

A) Horizontal (cabling and pathways)

| Current | Future |
|----------------------|-------------------|
| CAT5/5e UTP and SCTP | CAT6 UTP and SCTP |

B) Outlets

| Current | Future |
|---|--------------------|
| Category 5/5e Cabling | Category 6 Cabling |
| Siemen's 4 outlet modular faceplates | |
| Color-coded inserts (to identify the media being used in each outlet) | |
| Voice and data terminated at the same faceplate. | |

C) Between Buildings / Backbone

| Current | Future |
|---|--|
| Dependent on Distance | Investigating wireless between buildings and within certain areas of buildings |
| 12 strand "single mode" OFNP, single mode optical fiber. | |
| 62.5/125 and 5/125 OFNP multi-mode and single-mode optical fiber. | |

